

Welcome to Adult Services

We are pleased that you have chosen us to help you in meeting your behavioral health needs. As you may know, behavioral healthcare (also known as counseling or therapy) is different from the care you seek when you have the flu or a cold. Most of our patients are seen once a week, or once every other week, so this type of healthcare is a significant commitment for all involved.

We will spend some time getting to know the specific concerns you have, and based on that information we will work with you to set some goals for treatment. This is how we determine whether what we are doing is working. We have found, however, that individuals do not see the progress they want unless they regularly attend appointments.

What we ask of you (please initial each):

_____ If you need to cancel, please give us at least 24 hours' notice (except in the case of an emergency). Any appointments cancelled with less than 24 hours' notice or not attended will be considered a "no show".

_____ If there is a pattern of not keeping appointments we may develop an appointment agreement with you.

_____ If you "no show" for multiple scheduled appointments, your case may be closed.

_____ If you have not been seen at our office for 90 days or more, your case will be closed.

We hope you understand that we are working to meet the needs of all of the individuals asking for our help, including yours. If you are unhappy with the services you are receiving and this is affecting your appointment attendance, please contact our office at (614) 722-8200 and ask to speak with the manager.

Sincerely,

The Adult Service Team

Client's Name (Print)

Signature

Date/Time

Witness

Date/Time